

Founders Wine Club FAQ

- **What are my benefits to visit the wineries?**

A: We would love to welcome you and a guest for annual visits at our wineries. We are excited to let you know that in addition to Beaulieu, Provenance, and Sterling, you now have access to Beringer, Etude and Chateau St. Jean. Advance reservations are required. You will receive 20% discount on any onsite wine purchase you make while visiting us. You may begin taking advantage of these benefits beginning August 1, 2016.

- **How do I make a reservations for winery visits?**

A: After August 1, please call us at the Founders Wine Club phone line 800-909-6313 or email us at cs@founderswineclub.com. We would be pleased to make the first available appointment for you.

- **Why do I have to make an appointment?**

A: As a valued club member, we want to ensure that our winery staff knows you are coming and welcomes you accordingly.

- **Where can I buy the Beaulieu Vineyard, Sterling Vineyards, Provenance Vineyards, Hewitt Vineyard and Acacia wines?**

A: We are pleased to help you with purchases via telephone while we organize a new digital site for online shopping. After August 1 please call us any time at 800-909-6313. We are pleased to help.

- **Can I purchase Beringer, Etude, Chateau St. Jean, Stags' Leap, Penfolds and St. Clement wines too?**

A: Absolutely! We would love to help you! After August 1, simply call us at 800-909-6313 or email us at cs@founderswineclub.com.

- **Do I receive the same wine club discount through the phone?**

A: Yes, beginning August 1, you will receive 20% discount on wine purchases through the phone.

- **Will you be bringing back Owner Wine Credits?**

A: This benefit is yet to be determined. We know this is important to you so stay tuned to your email and phone for future updates.

- **Who is Treasury Wine Estates?**

A: We are a global wine company producing elegant, premium wines from around the world. Our US office is located in Napa.